

January 23, 2025

## **Addendum #2**

### **RFP for Ticketing Services at Rentschler Field**

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This addendum dated January 23, 2025 forms a part of the Contract Documents and modifies the original RFP. Please include this addendum in your RFP submission.

1. Clarity pertaining to Addendum 1, question number 2. The volume of 400,000 tickets is an approximation. Vendors should expect that in future years the total number will vary based on a variety of factors including number of games, events and shows. In FY24 the volume of paid tickets was approximately 376k (this number does not include comps, tickets processed for Premium seat owners, or tickets sold on the previous ticketing system).
2. Clarity pertaining to Addendum 1, question number 24. The column labeled "Online Groups" is referring to hockey group tickets sold utilizing our online Group Sales platform partner.
3. Clarity pertaining to Addendum 1, question number 26. The data set referenced in this chart includes events only and does not include the Hartford Wolf Pack hockey numbers which are listed separately in number 24.